

Technical Bulletin



Condition

Instructions: Perform this procedure on all applicable vehicles within the Limited New Vehicle Warranty

RVU - Exterior/Interior Vehicle Cleaning (B8)

00 06 16 Dec. 21, 2006 2013810

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All* US	2006	All	All	All	All
All** US	2007	All	All	All	All



Tip:

This Technical Bulletin is in effect until Feb. 28, 2007. After that date, this Technical Bulletin will expire and no longer be in effect.

^{*)} Procedures must be performed ONLY on applicable vehicles in Dealer inventory (see below).

Requirements

Vehicle must meet ALL of the following criteria:

- Procedure is valid only for vehicles that show the (B8) code open on the ElsaWeb Campaign / Action Information inquiry screen on the day of repair.
- Vehicle must be within the Limited New Vehicle Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Bulletin.
- Procedures must be performed ONLY on applicable 2006 vehicles in Dealer inventory longer than 120 days.
- Procedures must be performed ONLY on applicable 2007 vehicles in Dealer inventory longer than 60 days.

Technical Background

N/A

Production Solution

No production change required.

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Service

For all US vehicles within Dealer Inventory which are Older than 60days (MY 2007 only) or 120 days (MY 2006 only), Perform the following

Under Hood

Check Battery voltage, Charge battery if below 12.5v (according to 30-Day Inventory Maintenance Checklist).

If necessary, submit separate Warranty Claim for charging as described in 30-Day Inventory Maintenance Checklist.

Exterior

- Check current tire pressure values and adjust to "Customer" vehicle specifications.
- Wash/dry vehicle exterior (**Eos only**:do not use high pressure washer above door sills or above rear window seals).
- Clean alloy wheels/tires, remove any adhesive on wheels and vehicle.
- Inspect paint surfaces, moldings, and glass. Remove any adhesive, tar or residue. **If any defects (scratches/dings/dents/body damage) are found, contact Service Manager to schedule immediate repair.**
- Clean all glass and mirrors.
- Clean windshield with "3M Perfect-It III Cleaner Clay" or similar product.
- Verify "Customer wipers are installed" and inspect for proper cleaning and that noise, chattering, or skipping does not exist.



Tip:

DO NOT clean wiper rubber material. Doing so may remove factory graphite coating which can induce wiper noise or performance issues.

Interior

- Clean all glass, mirrors and sunroof (if applicable).
- Check upholstery and clean as required.
- Check all interior surfaces and compartments (including sun visors and headliner) and clean as required.
- Remove all protective plastic.



Tip:

Ensure all plastic is removed near seat tracks.

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- Vacuum carpet.
- Check luggage compartment and vacuum.

Warranty

Required Vehicle Update Technical Bulletin Time Requirements / Reimbursement

To ensure prompt and proper payment, be sure to enter, immediately upon completion of the repair work, the applicable reimbursement code listed below. Claims will only be paid for vehicles that show the B8 code in the ElsaWeb Campaign Action Information screen on the day of repair.

B8 Data Entry Procedure Use Claim Type RC

Repair Code (Damage Code Field)	Time Units	Work Scope
B8 12	70 T.U.	Perform Vehicle Exterior/Interior cleaning on MY 2007 vehicle in Dealer Stock longer than 60 days.
B8 13	70 T.U.	Perform Vehicle Exterior/Interior cleaning on MY 2006 vehicle in Dealer Stock longer than 120 days.
Charge Battery (if necessary) separate claim must be submitted according to 30-Day Inventory Maintenance Checklist		

The system automatically enters parts and labor applicable to the above listed code.

Additional Required Vehicle Update Technical Bulletins

Some of the affected vehicles may be involved in additional Required Vehicle Update Technical Bulletins. Please check your ElsaWeb Campaign Action Information screen so that any additional required work can be done simultaneously.

Required Vehicle Update Technical Bulletin Verification

For verification, always check the ElsaWeb Campaign Action Information screen. The ElsaWeb Campaign Action Information system is the only binding inquiry and verification system; other systems are not valid and may result in non-payment of a claim.

Help for Claim Input

For questions regarding claim input, contact the Warranty Helpline toll-free at 1-866-306-8447. Please do not contact the Campaign Helpline regarding claim input.

Required Customer Notification

Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Technical Bulletin.

Required Parts and Tools

Description	Part No:	Quantity
3M Perfect-It III Cleaner Clay:	Contact your local 3M supplier	approx. 1/3 bar